

Joint Mediation Helpline Office ("JMHO") is jointly founded by 8 member organisations, namely, the Hong Kong Mediation Council, the Hong Kong Bar Association, the Law Society of Hong Kong, the Chartered Institute of Arbitrators (East Asia Branch), the Hong Kong Institute of Arbitrators, the Hong Kong Institute of Architects, the Hong Kong Institute of Surveyors and the Hong Kong Mediation Centre, in 2010. It is set up as a non-profit making, charitable organisation with a view to promoting the use of mediation as a means of dispute resolution in Hong Kong.

Mediation Workshop:

Mediation Skills in Restorative Justice and their Application in General Mediation

Why attending this workshop?

More and more mediators found it useful to equip themselves with different skill sets involved in different models of dispute resolution, e.g. family mediation and victim-offender mediation (VOM), and many have expressed interest in learning VOM for skills enhancement.

What is Restorative Justice?

Restorative Justice (RJ) is an approach to justice that emphasises the repairing of the harm caused by criminal behaviour. It involves the parties to a dispute and others affected by the harm to collectively **identify harms**, needs and obligations so as to heal and restore relationship. VOM is one of the examples of RJ process.

What is covered?

Theories of Restorative Justice and Differentiation of VOM with other mediation models

The common situations and mistakes that a mediator may usually experience

Suggested remedies, skills demonstration, explanation and practice exercises Core communication skills to handle anger, distress, shame, to encourage parties to express their concerns and accept realities, to focus on restoring relationship interests rather than in position

Expression of regret/ forgiveness in mediation



Speaker

Prof Dennis S.W. WONG, PhD is currently Professor of Criminology & Social Work at Department of Applied Social Sciences, and Associate Dean of College of Liberal Arts and Social Sciences, City University of Hong Kong. His areas of teaching and research are criminology, youth studies, parents-child relationships, conflict management, and restorative justice. Dennis is honorary consultant on youth drugs abuse, school bullying, and offenders' rehabilitation for governmental organizations in Hong Kong, Macau, and Singapore. He also serves as executive member of Asian Criminological Society,



Convenor of Asia Pacific Forum of Restorative Justice, and Chairman / board member for a number of non-governmental organizations. Apart from publishing articles in local and international journals, he has published six books related to youth delinquency, school bullying, alternative to prosecution, mediation, and restorative justice.



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Over the past decades, interest-based approach has been successfully adopted to resolve conflicts and disputes. It is widely applied to family conflicts, workplace differences, community disputes and even international confrontation. Based on the merits of this approach, professional practices such as mediation, conciliation, and victim-offender mediation (VOM) have been developed. While these practices have their own unique features for serving different purposes, they nonetheless share the same provenance and many commonalities. In Hong Kong, more and more mediators found it useful to equip themselves with different skill sets involved in different models of dispute resolution. For example, many general mediators consider family mediation training beneficial to general mediation practice in terms of skills of handling emotional parties; many others also expressed interest in learning VOM for skills enhancement.

This workshop is organized for general mediators in Hong Kong to enhance their mediation skills and knowledge, through understanding of theories and skills of VOM.

Early bird: Members: \$1,200

Non-members: \$1,600

Date : 4 November 2017 (Saturday)

Time : 10:00am - 1:00pm

Venue : Financial Dispute Resolution Centre (FDRC)

Unit 3701-4, 37/F, Sunlight Tower, 248 Queen's Road East, Wan Chai

Language : Cantonese

Registration : Early bird on or before 13 October 2017 (Friday):

fee Members of JMHO member organisations: HK\$1,200; Non-members: HK\$1,600

Original: HK\$1,800

CPD : HKMAAL (pending), HKIAC (pending), The Law Society of Hong Kong (pending), HK

Mediation Centre (pending), FDRC (3 points)

Registration : Online registration (https://goo.gl/forms/6m2oxr9X6ZOX3Syp2)

Deadline : 30 October 2017 (Monday)

Payment : 1. By Cheque: Please make a crossed cheque payable to "Joint Mediation Helpline Office"

and send to JMHO, Rm LG102, LG1/F, High Court Building, 38 Queensway, Admiralty,

Hong Kong. Please write your name and contact number on the back of the cheque.

2. By Bank Transfer: Please transfer the amount to JMHO's bank account (**HSBC:** 808-782569-001) and send the copy of the bank-in slip to JMHO by email

(seminar@jointmediationhelpline.org.hk) or fax ((852) 2899 2984).

Terms and conditions:

method

- 1. All registrants should complete the online registration form.
- 2. Seats will be allocated on a first-come-first-served basis.
- 3. Registration will be confirmed upon receipt of payment. Confirmation will be issued by email. No refund will be made after confirmation.
- 4. JMHO reserved the right to accept or reject any registration. Notification and refund will be made in case of rejection.
- 5. JMHO reserves the right to modify, postpone or cancel the workshop.